

# 2019 NCVMA Practice Management Seminar featuring Monica Dixon-Perry, CVPM

May 5, 2019  
Greensboro-High Point Marriott  
One Marriott Drive • Greensboro, NC 27409

**6 hours of lectures including continental breakfast, breaks and a tasty lunch!**

|                     |   |
|---------------------|---|
| 8:00 - 9:00 am      | Registration – Exhibits – Coffee  |
| 9:00 - 10:30 am     | <b><i>How to Manage by Benchmarks &amp; Key Indicator Tracking Monitoring Fees and Mark-Ups Tips to Minimize Missed Charges</i></b> |
| 10:30 - 10:45 am    | Break   |
| 10:45 am - 12:15 pm | <b><i>Ways to Minimize Embezzlement from Occurring in Your Practice. Detecting and Preventing Fraud</i></b>                         |
| 12:15 - 1:00 pm     | Lunch   |
| 1:00 - 2:30 pm      | <b><i>Communication and Workplace Bullying</i></b>  |
| 2:30 - 2:45 pm      | Break   |
| 2:45 - 4:15 pm      | <b><i>Employee Manual</i></b>   |

**Accommodations:** Rooms at the Greensboro-High Point Marriott are available at the low seminar rate of \$112/night, excluding tax. Call 336-852-6450 or 800-228-9290 and mention NCVMA Practice Management Seminar when you make reservations. Make reservations by April 14th; after that, based on availability.

## Sponsors:



## Registration

Name: \_\_\_\_\_  DVM  VMD

Practice Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/State/ZIP: \_\_\_\_\_

Telephone#: \_\_\_\_\_ Email: \_\_\_\_\_

***Registration includes 6 hours of lectures, continental breakfast, breaks, handouts and lunch.***

|   | <b>By 4/19</b> | <b>After 4/19 &amp;<br/>Onsite</b> |
|---|----------------|------------------------------------|
| <b>NCVMA Member</b>   | <b>\$110</b>   | <b>\$125</b>                       |
| <b>Non-DVM Staff</b> (several may accompany NCVMA member)*        | <b>\$80</b>    | <b>\$95</b>                        |
| ( ) <b>NCVMA Member</b> (Fill in appropriate amount from above.)  |                | \$ _____                           |
| ( ) <b>Non-DVM Staff</b> (Fill in appropriate amount from above.) |                | \$ _____                           |

\*Must be accompanied by NCVMA Member.

**Name of Staff Person(s) Attending:** \_\_\_\_\_

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Make Check Payable to – NCVMA, 1611 Jones Franklin Road, #108, Raleigh NC 27606

Or charge to:  VISA  MASTERCARD  DISCOVER

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**QUESTIONS?** CALL NCVMA at (919) 851-5850 or (800) 446-2862

Fax: (919) 851-5859

E-mail: [claire@ncvma.org](mailto:claire@ncvma.org)

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