

Forgot your Password?

If you have forgotten your password, click the [SUBMIT](#) button. The password associated with the email address you enter will be emailed to the email address entered.

Lock Out Procedure

Capitol Impact has implemented a “Lockout” procedure that will automatically shut down a userid that has entered an incorrect password 5 times within a period of 10 minutes. Users that forget their password can still use the “Forgot My Password” button to have their password emailed to them, but any user that is not successfully logged in after 5 attempts will be locked out of the system for 1 hour.

[CLICK HERE](#) to request to unlock your userid.