

# The Society of Certified Insurance Counselors

## Insurance Company Operations

February 8-9, 2023 • PIA Southern Alliance Webinar Event

### Wednesday, February 8, 2023

7:45 AM – 8:00 AM

8:00 AM – 12:15 PM

12:15 PM – 1:15 PM

1:15 PM – 3:15 PM

3:15 PM – 5:15 PM

5:15 PM – 5:30 PM

#### Section 1

#### Section 2

#### Join Webinar

#### Executive and Financial Management

Mike DeHetre

#### Lunch

#### Executive and Financial Management (continued)

Mike DeHetre

#### Product Development

Mike DeHetre

#### Exam Briefing

### Thursday, February 9, 2023

7:45 AM – 8:00 AM

8:00 AM – 11:00 AM

11:00 AM – 12:00 PM

12:00 PM – 1:00 PM

1:00 PM – 3:00 PM

3:00 PM – 5:00 PM

#### Section 3

#### Section 4

#### Section 5

#### Join Webinar

#### Underwriting

Nikki Sherrill-Wyatt

#### Claims Management

Nikki Sherrill-Wyatt

#### Lunch

#### Claims Management (continued)

Nikki Sherrill-Wyatt

#### Product Distribution

Nikki Sherrill-Wyatt

### Faculty

Michael DeHetre, CIC, CRM, CPCU, AU, ARe, AIM, AIS

Nicole Sherrill-Wyatt, CIC, CPCU, SCLA, AIS, AIM, API, AIC, AINS

### Educational Consultant

Bettye Hutchison, CIC, CRM, CPCU, ARM, CPIA, AAI, TRIP